The Ideal Integrated EHR and PM Solution

Mastermind is a fresh solution in the crowded and sometimes confusing world of electronic health records. Very simply, our solution addresses the common problems that all practices face: the tedious and labor intensive task of generating documentation; the high costs of transcription services and the time it takes to build, track, and manage patient charts and responding to patient and provider inquiries. We want to make it easy for you to get from where you are today, to where you need to be, making you more efficient, compliant and positively affect your bottom line through the use of Mastermind.

Your Practice

Mastermind has a record of improving efficiency, enhancing compliance and positively affecting the bottom line for medical practices.

We enable providers to document and work the way they are accustomed to. Providing an electronic means to order and review lab results, prescribe medications, respond to refill requests, manage referrals and patient telephone inquiries, Mastermind allows your practice to streamline their activities and finish the workday knowing all of the important issues of the day for your practice have been addressed.

Your Words

It is important that providers maintain their ability to document visits using their own words. The medical note was intended to be a note from yourself to yourself. We understand and we feel its important to maintain the integrity of the physician’s note. Mastermind allows you to document in your words, not ours. Your verbiage and not computer generated text is used to maintain the original intent of the medical note with Mastermind.

Your Way

You know your business better than we do. That is why we spent two years inside physician offices, learning the day to day workflow of every staff member and specialist. Our physicians and developers worked hand in hand to accommodate the individuality of how doctors work, in a system that was intuitive and easy for all. The result becomes obvious with minutes of seeing Mastermind for the first time.

So why would you want to change the way you practice medicine to use an EHR? We don’t know! The overwhelming answer to that question from providers is that they don’t want to give up their uniqueness.

Our position in the marketplace is also unique. Every provider can continue practicing medicine their own way. While others may try to address this with their products, Mastermind was designed and intended to let each provider maintain their uniqueness.

Mastermind features a variety of specialty knowledge basis, built by physicians for physicians, including...

Quick Visits
You can create or use these templates to quickly document frequent problems and types of encounters you see on a daily basis such as otitis media, dizziness, bronchitis, sinusitis, hypertension, hoarseness, and diabetes. For surgical patients, pre-op and post-op templates are available.

Procedure Templates
You can create or use the provided templates to quickly document with a click of a button, the outcomes of procedures that you perform on a regular basis.

Physical Exams
You can create or use various exams in narrative form to document your findings: age specific, diagnosis specific, etc.

Treatment Plans
You can create or use various treatment plans for your patients. Multiple treatment plans can be created for each diagnosis, and these can be created for multiple diagnosis.

Previous Visits
You can easily bring forward information from previous visits such as ROS, physical exams, treatment plans, and chief complaints.

These valuable tools enable most providers to document encounters and procedures at time of service.

Mastermind has a full suite of specialty templates for those practices that provide specialty services. For those clinics that provide these type of services, Mastermind manages the complete life cycle from inception and identification to management and administration.

Enhance Patient Communications
Streamline Business Processes
Improve AR

Mastermind’s registration portal enables patients to complete all registration forms (specific to the type of appointment) prior to visit. This streamlines the patient visit and gets the patient from check in to provider more efficiently. Mastermind also has a secure patient portal which enhances your patient communication and encourages result focused patient interaction.

Mastermind evaluates your visit documentation (ROS, Chief Complaint, Physical Exam, Orders, Medications etc.) in the background and will suggest the appropriate E&M Code for the patient visit. Since all charges are entered electronically, there is no need for a super bill or redundant data entry.

Mastermind’s enterprise practice management (EPM) solution is integrated with our EHR and offers comprehensive scrubbing that insures all claims have been completed prior to submission. All billing and collection activities are supported through the EPM including statement creation, auto posting of remits and AR queues to maximize your return on investment. Both products utilize our work queue technology which allows work lists to be created to tell your staff what to do and when to do it.